



# Precious Memories

## Aftercare Survey

*Dear Valued Family,*  
*It has been an honor to serve you and your loved ones in your time of need. In efforts to continually improve, please help us by rating your recent experience.*

### *Cleanliness of Facility:*

Excellent \_\_\_\_\_  
Very Good \_\_\_\_\_  
Average \_\_\_\_\_  
Not Good \_\_\_\_\_  
Bad \_\_\_\_\_

### *Appearance of Decedent*

Excellent \_\_\_\_\_  
Very Good \_\_\_\_\_  
Average \_\_\_\_\_  
Not Good \_\_\_\_\_  
Bad \_\_\_\_\_

### *How did you hear about Us:*

Previously Served Family \_\_\_\_\_

Reputation \_\_\_\_\_

Radio \_\_\_\_\_

Social Media \_\_\_\_\_

Word of Mouth \_\_\_\_\_

### *Courtesy of Service and Staff:*

Excellent \_\_\_\_\_  
Very Good \_\_\_\_\_  
Average \_\_\_\_\_  
Not Good \_\_\_\_\_  
Bad \_\_\_\_\_

### *Overall Level of Satisfaction*

*with Service:*  
Excellent \_\_\_\_\_  
Very Good \_\_\_\_\_  
Average \_\_\_\_\_  
Not Good \_\_\_\_\_  
Bad \_\_\_\_\_

### *Promptness:*

Excellent \_\_\_\_\_  
Very Good \_\_\_\_\_  
Average \_\_\_\_\_  
Not Good \_\_\_\_\_  
Bad \_\_\_\_\_

### *Comments:*

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